

# WA State Consolidated Technology Services State Data Center Projects

Prepared By:	Consolidated Technology Services
Date: 7/07/2015	Period Covered: Jun 22 – Jul 3

## Project Dashboard

Project Name	Scope	Schedule	Budget
SDC Program			
OB2 Heat Reduction	(completed)		
SDC Facilities	(completed)		
SDC Network Core	(completed)		
SDC Firewall Infrastructure	(completed)		
SDC Storage Infrastructure	(completed)		
CTS Cloud Utility	(completed)		
CTS Move Phase 1	(completed)		
Virtual Tape Library			
SDC Facilities Phase 2	(completed)		
SDC Network Core Phase 2	(completed)		
SDC Move Phase 2			
OB2 Equipment Room			
OB2 Decommissioning			
Migrate WSP to SDC			

	Baseline Budget as of 12/2013	Actuals as of 6/30/2015
Phase	Budget	Actuals
SDC Program	\$5,850,823	\$4,567,297
OB2 Heat Reduction		
SDC Facilities	\$4,367,307	\$6,408,300
SDC Network Core	\$8,592,141	\$8,245,070
SDC Firewall Infrastructure*	\$3,671,579	\$2,043,532
SDC Storage Infrastructure	\$4,294,613	\$3,681,335
SDC Cloud Utility	\$1,000,000	\$732,561
CTS Move Phase 1	\$4,757,049	\$2,906,723
Virtual Tape Library	\$1,950,000	\$733,863
SDC Facilities Phase 2	\$3,714,510	\$2,845,902
SDC Network Core Phase 2	\$1,750,000	\$1,209,228
SDC Move Phase 2	\$8,022,269	\$1,669,558
OB2 Equipment Room	\$1,000,000	
OB2 Decommissioning	\$1,500,000	
Migrate WSP to SDC	\$2,000,000	\$757,406
<b>Total</b>	<b>\$52,470,291</b>	<b>\$35,800,775</b>

### Scope Key:

- G** = No issues are impacting scope
- Y** = Issues are being tightly managed, but may impact scope
- R** = Unresolved issues are preventing progress of identified scope

### Schedule Key:

- G** = On schedule
- Y** = Key milestones are more than 2 weeks late
- R** = Key milestones are more than 8 weeks late

### Budget Key:

- G** = Planned spending is within 5% to 10% of agreed upon budget
- Y** = Planned spending is within 11% to 20% of agreed upon budget
- R** = Planned spending is greater than 20% of agreed upon budget

Note: Transferred some budgeted purchases from CTS Move Phase 1 to SDC Move Phase 2.  
Corrected actual amounts to remove purchases inadvertently attributed to the project.

\* SDC Firewall Infrastructure budget/actuals continue beyond implementation to span the first maintenance cycle.

**SDC Projects Status**

Project	Planned for Next Reporting Period (Jun 22 – Jul 3)	Status of Work Performed this Reporting Period (Jun 22 – Jul 3)	Planned for Next Reporting Period (Jul 6 – Jul 17)
<b>SDC Program</b>	<ul style="list-style-type: none"> <li>SDC-057 Secure Remote Access to Networks and/or Devices in the SDC. Complete signatures.</li> </ul>	<ul style="list-style-type: none"> <li>Reviewed and closed. Not needed already in production.</li> </ul>	<ul style="list-style-type: none"> <li>No activity planned.</li> </ul>
<b>Virtual Tape Library</b> Procure additional VTL equipment to eliminate the tape backup system and support mainframe disaster recovery.	<ul style="list-style-type: none"> <li>Return / process all physical tapes from Iron Mountain</li> <li>Submit disconnect requests for facilities and network</li> </ul>	<ul style="list-style-type: none"> <li>All physical tapes have been returned from Iron Mountain</li> <li>Submitted disconnect requests for facilities and network</li> </ul>	<ul style="list-style-type: none"> <li>Document Maintenance and Operations plan</li> <li>Document project close-out report</li> </ul>
<b>SDC Move Phase 2</b> Continue the progress of Phase 1 by moving additional CTS equipment to the SDC.	<p><u>Customer Moves into SDC</u></p> <ul style="list-style-type: none"> <li><u>DES</u> <ul style="list-style-type: none"> <li>Finalize planning for DIS VRF cutover.</li> </ul> </li> <li><u>DSHS</u> <ul style="list-style-type: none"> <li>Support June 25 Multimedia installation.</li> <li>No further activities are planned.</li> </ul> </li> <li><u>DOL</u> <ul style="list-style-type: none"> <li>DHS connection cutover to be scheduled.</li> </ul> </li> </ul> <p><u>CTS Server Moves</u></p> <ul style="list-style-type: none"> <li><u>Other Servers</u> <ul style="list-style-type: none"> <li>Shutdown the last VMhosts in OB2.</li> </ul> </li> </ul> <p><u>CTS Network Projects</u>  <b>(Note: remaining OB2 network turn-downs will move to OB2 Decommissioning Project scope in next report.)</b></p> <ul style="list-style-type: none"> <li><u>Vendor Trunk project</u> <ul style="list-style-type: none"> <li>Continue to migrate circuits.</li> </ul> </li> <li><u>Access Layer and 6509 migration Project</u> <ul style="list-style-type: none"> <li>Receive cables for fiber connections.</li> </ul> </li> <li><u>Migrate TDM (T1s) Project</u> <ul style="list-style-type: none"> <li>Process disconnect orders.</li> <li>Rebuild CenturyLink circuits.</li> </ul> </li> </ul> <p><u>Security Projects</u>  <b>(Note: Project schedule is Red. Completion of VPN migrations are behind schedule.)</b></p> <ul style="list-style-type: none"> <li><u>IPSEC Software Client</u> <ul style="list-style-type: none"> <li>Continue scheduling cutovers.</li> </ul> </li> <li><u>IPSec Site-to-site/Branch Office</u> <ul style="list-style-type: none"> <li>Continue to schedule migrations.</li> </ul> </li> </ul>	<p><u>Customer Moves into SDC</u></p> <ul style="list-style-type: none"> <li><u>DES</u> <ul style="list-style-type: none"> <li>Finalized planning for DIS VRF cutover.</li> </ul> </li> <li><u>DSHS</u> <ul style="list-style-type: none"> <li>Supported June 25 Multimedia installation.</li> <li>Decommissioned equipment in OB2</li> </ul> </li> <li><u>DOL</u> <ul style="list-style-type: none"> <li>DHS cutover not ready to be scheduled.</li> </ul> </li> </ul> <p><u>CTS Server Moves</u></p> <ul style="list-style-type: none"> <li><u>Other Servers</u> <ul style="list-style-type: none"> <li>Removed the last VMhosts from OB2</li> </ul> </li> </ul> <p><u>CTS Network Projects</u>  <b>(Note: remaining OB2 network turn-downs will move to OB2 Decommissioning Project scope in next report.)</b></p> <ul style="list-style-type: none"> <li><u>Vendor Trunk project</u> <ul style="list-style-type: none"> <li>Continued to migrate circuits.</li> </ul> </li> <li><u>Access Layer and 6509 migration Project</u> <ul style="list-style-type: none"> <li>Received cables for fiber connections.</li> </ul> </li> <li><u>Migrate TDM (T1s) Project</u> <ul style="list-style-type: none"> <li>Processing disconnect orders.</li> <li>Disconnected CenturyLink circuits.</li> </ul> </li> </ul> <p><u>Security Projects</u>  <b>(Note: Project schedule is Red. Completion of VPN migrations are behind schedule.)</b></p> <ul style="list-style-type: none"> <li><u>IPSEC Software Client</u> <ul style="list-style-type: none"> <li>Continued scheduling cutovers.</li> </ul> </li> <li><u>IPSec Site-to-site/Branch Office</u> <ul style="list-style-type: none"> <li>Continued to schedule migrations.</li> </ul> </li> </ul>	<p><u>Customer Moves into SDC</u></p> <ul style="list-style-type: none"> <li><u>DES</u> <ul style="list-style-type: none"> <li>Perform DIS VRF cutover.</li> </ul> </li> <li><u>DSHS</u> <ul style="list-style-type: none"> <li>Complete decommission of equipment in OB2.</li> </ul> </li> <li><u>DOL</u> <ul style="list-style-type: none"> <li>Schedule DHS connection cutover.</li> </ul> </li> </ul> <p><u>CTS Server Moves</u></p> <ul style="list-style-type: none"> <li><u>Other Servers</u> <ul style="list-style-type: none"> <li>Remove OOB switches.</li> <li>Add the SDC network for the TSD CSM server.</li> </ul> </li> </ul> <p><u>CTS Network Projects</u>  <b>(Note: remaining OB2 network turn-downs will move to OB2 Decommissioning Project scope in next report.)</b></p> <ul style="list-style-type: none"> <li><u>Vendor Trunk project</u> <ul style="list-style-type: none"> <li>Continue to migrate circuits and process disconnect orders.</li> </ul> </li> <li><u>Access Layer and 6509 migration Project</u> <ul style="list-style-type: none"> <li>Receive 3 additional cables for fiber connections.</li> </ul> </li> <li><u>Migrate TDM (T1s) Project</u> <ul style="list-style-type: none"> <li>Continue to process disconnect orders.</li> <li>Rebuild CenturyLink circuits.</li> </ul> </li> </ul> <p><u>Security Projects</u>  <b>(Note: Project schedule is Red. Completion of VPN migrations are behind schedule.)</b></p> <ul style="list-style-type: none"> <li><u>IPSEC Software Client</u> <ul style="list-style-type: none"> <li>Schedule cutovers for last 4 agencies.</li> </ul> </li> <li><u>IPSec Site-to-site/Branch Office</u> <ul style="list-style-type: none"> <li>Continue to schedule migrations.</li> </ul> </li> </ul>

Project	Planned for Next Reporting Period (Jun 22 – Jul 3)	Status of Work Performed this Reporting Period (Jun 22 – Jul 3)	Planned for Next Reporting Period (Jul 6 – Jul 17)
	<ul style="list-style-type: none"> <li>• <u>SSL VPN</u> <ul style="list-style-type: none"> <li>• Complete agency troubleshooting.</li> </ul> </li> <li>• <u>Web Service Gateways</u> <ul style="list-style-type: none"> <li>• Decommission gear.</li> </ul> </li> <li>• <u>Secman</u> <ul style="list-style-type: none"> <li>• Continue configuration on Fortinet device.</li> <li>• Complete ACS Server migration.</li> <li>• Continue migration planning.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <u>SSL VPN</u> <ul style="list-style-type: none"> <li>• Completed agency troubleshooting.</li> </ul> </li> <li>• <u>Web Service Gateways</u> <ul style="list-style-type: none"> <li>• Decommissioned gear.</li> </ul> </li> <li>• <u>Secman</u> <ul style="list-style-type: none"> <li>• Fortinet configuration in progress</li> <li>• ACS Server migration complete</li> <li>• Migration planning continuing</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <u>SSL VPN</u> <ul style="list-style-type: none"> <li>• Send out Service Announcement regarding equipment decommission.</li> </ul> </li> <li>• <u>Secman</u> <ul style="list-style-type: none"> <li>• Fortinet configuration to be completed</li> <li>• ACS Server testing to be completed</li> <li>• Migration dates to be scheduled</li> </ul> </li> </ul>
<b>OB2 Equipment Room</b> Work with DES and DSHS on new space.	<ul style="list-style-type: none"> <li>• Walkthrough OB2 with DES design consultant.</li> <li>• Meet with DES and DSHS.</li> <li>• Transition management of OB2 to DES.</li> </ul>	<ul style="list-style-type: none"> <li>• Met with DES and DSHS.</li> <li>• Transitioned management of OB2 to DES.</li> </ul>	<ul style="list-style-type: none"> <li>• Meet with DES and DSHS.</li> </ul>
<b>OB2 Decommissioning</b> Discontinue use of OB2.	<ul style="list-style-type: none"> <li>• Work with divisions to update tracking logs.</li> <li>• Update report.</li> </ul>	<ul style="list-style-type: none"> <li>• Worked with divisions to update tracking logs.</li> <li>• Updated report.</li> </ul>	<ul style="list-style-type: none"> <li>• Work with divisions to update tracking logs.</li> <li>• Update report.</li> </ul>
<b>Migrate WSP to SDC</b> Plan and execute the first phase of migrating the WSP data center to the SDC.	<ul style="list-style-type: none"> <li>• Support June 30 Phase 2, Parts 1 &amp; 2 equipment installation.</li> <li>• Complete elevation design for three new work phases.</li> </ul>	<ul style="list-style-type: none"> <li>• Supported the June 30 Phase 2, Parts 1 &amp; 2 equipment installation.</li> <li>• Finalized planning for July 7 equipment installation.</li> <li>• Completed elevation design for three new work phases.</li> </ul>	<ul style="list-style-type: none"> <li>• Submit elevation designs for customer approval and prepare colocation quotes.</li> <li>• Support July 7 equipment installation.</li> <li>• Determine date for Tunnel-2 turn-up.</li> </ul>

### External Project Collaboration

Project	Planned for Next Reporting Period (Jun 22 – Jul 3)	Status of Work Performed this Reporting Period (Jun 22 – Jul 3)	Planned for Next Reporting Period (Jul 6 – Jul 17)
<b>Firewall Migrations</b> Migrate or decommission approximately 107 firewalls.	<ul style="list-style-type: none"> <li>• Decomm four legacy firewalls.</li> </ul>	<ul style="list-style-type: none"> <li>• Did not decomm four legacy firewalls.</li> </ul>	<ul style="list-style-type: none"> <li>• No activity planned</li> </ul>
<b>Avamar</b> Design, acquire, implement and migrate existing Avamar data to the upgraded solution.	<ul style="list-style-type: none"> <li>• Close-out project.</li> </ul>	<ul style="list-style-type: none"> <li>• Prepared project close-out report.</li> </ul>	<ul style="list-style-type: none"> <li>• Complete project close-out report.</li> </ul>
<b>Sunset TSM</b> Sunset service and decommission infrastructure.	<ul style="list-style-type: none"> <li>• Decommission hardware and software</li> <li>• Turn down networking</li> </ul>	<ul style="list-style-type: none"> <li>• Completed decommission of hardware and software.</li> <li>• Turned down networking.</li> </ul>	<ul style="list-style-type: none"> <li>• Schedule Lessons Learned activity.</li> </ul>

Project	Planned for Next Reporting Period (Jun 22 – Jul 3)	Status of Work Performed this Reporting Period (Jun 22 – Jul 3)	Planned for Next Reporting Period (Jul 6 – Jul 17)
<b>DES Print Relocation Project</b> Provide support to DES regarding implementation of new print service.	<ul style="list-style-type: none"> <li>Continue customer print testing.</li> <li>Continue pursuing solution to secure warrant vault.</li> </ul>	<ul style="list-style-type: none"> <li>Continued customer print testing.</li> <li>Continued pursuing solution to secure warrant vault.</li> </ul>	<ul style="list-style-type: none"> <li>Continue resolving print and encryption /decryption issues.</li> <li>Process works request for warrant.</li> </ul>

### Top Issues \*

**Issue Key:** *Green* = Issue does not require action within 30 days, *Yellow* = Issue requires action within 30 days, *Red* = Issue requires action within 10 days or less

Issue #	Summary Description	Assigned	Priority (R,Y,G)	Opened Date/by	Next Review Date	Target Resolution Date	Comments/Resolution	Status
259	Need to mitigate both CTS and customer FTE constraints for planning and executing A la Carte moves.	Heidi	<span style="background-color: green; color: white;">G</span>	9/27/13	10/1/15	10/31/15	Multiple competing projects and staff turn-over indicates this will continue to be an issue that needs mitigation.	Open
N/A	Several Firewall migrations are dependent on customer migrations to the new SSL VPN product. This will delay the completion of the Firewall project beyond original estimates.	David M.	<span style="background-color: green; color: white;">G</span>	11/15/14	7/15/15	8/15/15	A mitigation strategy has been identified and planning is underway to move the VPN concentrator to the SDC where migrations will continue.	Open
N/A	The VPN projects (IPSEC and SSL) may not be able to complete migrations on schedule.	David M.	<span style="background-color: yellow; color: black;">Y</span>	4/1/15	7/15/15	8/15/15	Completion of the migrations is behind schedule.	Open
N/A	There is a need for formal documentation regarding the transition of OB2 management from CTS to DES.	Heidi	<span style="background-color: yellow; color: black;">Y</span>	2/26/15	7/31/15	8/31/15	Met with DES to review options. Waiting for proposed alternate documentation.	Open
N/A	DES is currently projecting PRINT to migrate to Tumwater on Aug 1, 2015. This would require CTS support infrastructure to remain in OB2 beyond June 30 <sup>th</sup> .	Heidi	<span style="background-color: yellow; color: black;">Y</span>	2/26/15	8/1/15	8/31/15	DES vendor continues to work on developing a solution. Supporting equipment must wait to decommission.	Open

### Issues Closed this Period

Issue #	Summary Description	Assigned	Priority (R,Y,G)	Opened Date/by	Next Review Date	Target Resolution Date	Resolution	Status

### Change Requests \*

No.	Description	Requestor	Request Date	Assigned	Cost Impact	Schedule Impact	Status
	N/A						

Status (Submitted, Proposal, Approved, Opened, Resolved, Verified, Closed)

**Top 3 Risks \***

ID	Risk Description	Risk Category	Level of Impact	Likelihood	Schedule	Ability to Meet Deadline	Risk Mitigation Comment	Due Date & Action	Assigned To
1	Because the project is large and includes substantial logistical challenges involving multiple projects/agencies, interdependencies will be complex and could be overlooked.	Man	1	R	G	G	<ul style="list-style-type: none"> <li>○ Apply project management best practices to manage the effort.</li> <li>○ Break the work down into small and logical units.</li> <li>○ Use tools to track tasks, dependencies, issues, risks, etc. and automate the planning and communications as much as possible.</li> <li>○ Implement migration approaches that minimize impacts of system dependencies, such as spanning the network between the OB2 and SDC data centers.</li> </ul>	Ongoing	Sr. Project Manager
2	Even though the scope was reduced to better match the budget, funding still may be insufficient.	Res	1	R	G	G	<ul style="list-style-type: none"> <li>○ Request funding for unfunded projects</li> <li>○ Identify other funding sources (if possible)</li> <li>○ Reduce project scope</li> <li>○ Back-log unfunded projects</li> </ul>	Ongoing	CFO
3	Resource Conflicts – Program relies on functional staff with competing priorities.	Res	1	R	G	Y	<ul style="list-style-type: none"> <li>○ Provide clear management guidance on priorities and carefully manage functional staff to minimize conflicts in priorities and work tasks.</li> <li>○ Expand resource management and track task assignments to the resource level. Identify areas in the plan where resource loading indicates a problem and take appropriate action.</li> </ul>	Ongoing	Sr. Project Manager

**Risk Category** = (Res)ources; (Man)agement; (Tec)hnology; (Fun)ctional; (Dev)elopment; (Into)effaces; (Sec)urity; (Use)ability; (Ava)liability; (Per)formance; (Cap)acity; (Sac)liability; (Ext)ernal.

**Level of Impact Key:**

1=major impact  
2=significant impact  
3=minor impact  
0=no impact

**Likelihood Key:**

G = Low.  
Y = Moderate  
R = High

**Schedule Key:**

G = on schedule  
Y = Less than 30 days behind schedule (caution)  
R = More than 30 days behind schedule (warning)

**Ability to Meet Deadline Key:**

G = based on current information, it appears manageable  
Y = there are significant obstacles or areas of uncertainty or concerns  
R = there are clearly identifiable threats or deterioration of ability to manage and control